

**Appendix 10 - Council Tax and Business Rates Monitoring
Collection Rates 2020-21**

Council Tax 2020/21

Current Year Charges - 2020/21			
Monitoring Period	% Collected at 31/03/2021	2020/21 Original Target	2020/21 Revised Target
	97.53%	98.20%	97.40%
Comparison with 2019/20	As at 31/03/2020		% Collected 31/03/2020
	97.88%		97.88%

Collection targets for 2020/21 were revised due to the impact of the Coronavirus pandemic. The yearend collection rate is above the revised target. However this is below the usual expected collection rate of about 98%. We are continuing to work with council tax payers struggling to pay.

Previous Years Charges Outstanding in 2020/21			
Monitoring Period	Amount outstanding at 31/03/2021	2020/21 Original Yearend Target	2020/21 Revised Yearend Target
	£1,849,396	£1,680,000	£1,880,000
Comparison with 2019/20	As at 31/03/2020		Amount o/s 31/03/2020
	£1,338,263		£1,338,263

The arrears collection target for 2020/21 was revised due to the impact of the Coronavirus pandemic. Although collection improved towards the end of 2020/21 the arrears outstanding at the yearend have not reduced to the revised target. We are continuing to work with any council tax payers struggling to pay.

Business Rates 2020/21

Current Year Charges - 2020/21			
Monitoring Period	% Collected at 31/03/2021	2020/21 Original Yearend Target	2020/21 Revised Yearend Target
	90.72%	98.80%	91.80%
Comparison with 2019/20	As at 31/03/2020		% Collected 31/03/2020
	98.83%		98.83%

Collection targets for 2020/21 were revised due to the impact of the Coronavirus pandemic. Although collection improved slightly towards the end of 2020/21 the yearend collection rate is below the revised target. We are working with business rate payers struggling to pay and will continue to monitor this closely.

Previous Years Charges Outstanding in 2020/21			
Monitoring Period	Amount outstanding at 31/03/2021	2020/21 Original Yearend Target	2020/21 Revised Yearend Target
	£714,019	£370,000	£800,000
Comparison with 2019/20	Amount outstanding at 31/03/2020		Amount outstanding at 31/03/2020
	£378,415		£378,415

The arrears collection target for 2020/21 was revised due to the impact of the Coronavirus pandemic. The arrears outstanding at the yearend have reduced to the revised target. However the level of arrears is higher than we would usually expect and we are working with business rate payers struggling to pay.